



E-01345A-16-0123

Arizona Corporation Commis
Utilities Complaint Form**Investigator:** Deborah Reagan **Phone:** <<< REDACTED >>>**Opinion Date:** 4/12/2017**Opinion Number:** 2017 - 140064**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Solar In Favor**Closed Date:** 4/12/2017 9:54 AM**First Name:** Robert**Last Name:** Gerberick**Account Name:** Robert Gerberick**Address:** <<< REDACTED >>>**City:** Yuma**State:** AZ**Zip Code:** 85367**Cell:** <<< REDACTED >>>**Email:** <<< REDACTED >>>**Company:** Arizona Public Service Company**Division:** Electric**Nature Of Opinion****Docket Number:** E-01345A-16-0036**Docket Position:** Neutral

First of all I understand that a utility needs a rate increase once in a while. What I am objecting to is what they want to do to the " On Peak Hours" We all know that solar is a much cleaner energy source and with people putting it on their homes, it costs APS nothing. In fact it delays the time when APS will have to build new power plants,,which I think is a good thing. By APS wanting to change the "On Peak Hours" to late in the afternoon they are making solar on homes less attractive. Right now we have solar on our house and it is working out real well. We get to generate power when the sun is highest thus more KWH's generated. We are on a 9 am to 9 pm peak hour schedule which works out very nice. APS has not said what they are going to do with our schedule but if they want to put it on a 3 pm to 7 pm time frame we might as well take the solar panels off. The sun is getting low in the sky by then and we would not be able to generate much power. I really fell that the 9am to 9pm peak hours schedule works out best, beside as you know that generating solar power during the "off peak hours" is not a winner. I would say give APS their rate increase but put the "peak hours" on a 9 am to 9 pm schedule.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/12/2017	Deborah Reagan	Telephone	Investigation
Comments entered for the record and filed with Docket Control.			

Arizona Corporation Commission

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Arizona Corporation Commission
Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2017
Opinion Number: 2017 - 140071 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2017 9:58 AM

First Name: Lorna **Last Name:** Brooks **Account Name:** Lorna Brooks
Address: <<< REDACTED >>>
City: Yuma **State:** AZ **Zip Code:** 85364
Work: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

APS rates are already confiscatory. I live in a one bedroom house. It is very small- I've lived in apartments which are larger. I work all day long, six and seven days a week. I set the air conditioner for 81 degrees when I am not home, and turn it down to 79 when I get home late in the evening. Yet, I am paying more for electricity than my mother, who has a 4 bedroom house with two add-on rooms with a wall-unit a.c. in each one! She runs all of the air-conditioners all day long, at 79 or lower, and frequently uses her oven, washing machine, and dryer. Another adult and 3 children live there, so everything is in constant use. Me? I'm alone. No one else uses anything. I have foam insulation boards covering the windows. I've plugged all drafts, cracks, and holes. I have no wall unit, no washing machine, no dryer. One light is left on while I'm gone, and that is a small fluorescent bulb. I even unplug the water cooler when I leave for the day! APS will not explain why my bill is running \$300 during the summer, with one or two months hitting \$400. My mother is paying around \$350 a month; usually less. I am prone to heat stroke/heat exhaustion, and simply cannot turn the a.c. up to 85 degrees as some people on fixed incomes do. But I also cannot afford to be paying \$300 and more a month for a.c.! When I examine the APS bill, most of the charges are for taxes. If APS gets this new rate hike (they get them much too frequently!) all those taxes will go up, too. Please do not allow another rate hike.

Investigation

Date: 4/12/2017 **Analyst:** Deborah Reagan **Submitted By:** Telephone **Type:** Investigation

Comments entered for the record and filed with Docket Control.

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**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2017
Opinion Number: 2017 - 140081 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2017 10:07 AM

First Name: Sid **Last Name:** Leckron **Account Name:** Sid Leckron
Address: <<< REDACTED >>>
City: yuma **State:** AZ **Zip Code:** 85364
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Raising my power bill is going to be painful, as i am on disability and my income is extremely limited. With my income, and my mothers income, who is also on a fixed income (social security) we fall into the low income bracket, but not low enough to qualify for aide. Please do not raise my bill, but if you do please rework the numbers for those of us on low income so that i would qualify for help.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2017	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01345A-16-0036

E-01345A-16-0036 **Arizona Corporation Commission**
Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** 602-364-0236

Opinion Date: 4/12/2017

Opinion Number: 2017 - 140073

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 4/12/2017 10:05 AM

First Name: Lolitta

Last Name: Causey

Account Name: Lolitta Causey

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City: Yuma

State: AZ

Zip Code: 85364

Cell: (928) 276-0844

Email: crowel-kl@roadrunner.com

Home: (928) 376-6802

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

had a big long letter written when my cursor froze. Here it is again in short detail. APS should not be giving millions of dollars to charities or some event they want to sponsor than raise our bills, We do not have a choice of utilities companies for energy. When someone gets solar, our APS bill goes up. They should have been planning for that when they started giving incentives for solar. I am getting tired of paying for every ones retirements from my social security. Companies, cities, counties, states, federal government are going broke for the benefits they think they have to give. Everything is going up, Car insurance, health insurance, house insurance, property taxes, not to mention medications.. Since AZ. passed the minimum wage, some groceries have went up as much as 50%. A barrel of oil went down to \$45.00 and gas went up at the pump. I don't understand that one. We try to save energy, We have replaced light bulbs with LED and new florescent lights, have new appliances, cooktop, dishwasher, refrigerator and water heater. We put in new E-85 windows in 2004 and had material screens over all sun exposed windows. Since then we have had reflective sheets put over all sun exposed windows as we have car port awnings the length of the house on both sides North and South. In the summer we put reflective insulation in the sun exposed windows, turn off our water heater, thermostat set at 80, use fans. Use our 6 yr old swamp cooler with new filters replaced in Feb. 2017. We had our roof painted labor day weekend 2016, have had new air ducts put in since moving here in 2003. Some business came in and without even looking under the mobile said we needed to spend in the neighborhood of \$3000.00 to have some kind of coating sprayed in the air ducts because they knew they would be leaking. Go figure that one? Don't get me started on an increase and changing the prime time from noon to 7pm to 3pm to 8 pm. prime time. It is just a way to get more money out of us. Oh we also had a new electrical pedestal installed since moving in also. The poor families who have to fix a meal in the evening, wash clothes, do dishes, use computers for school work and give and take bathes. Why doesn't APS do what we do. Tighten their belts?? I am tired of companies keep doing what they do and then raise their prices on us. Where do they think we get the money, we have let something else go. they don't care as long as they can continue to operate the same way. As for solar, we can't afford it. We have checked. I hope I don't have to say I voted for the 3 people who were recently voted in for this this commission,. Give us poor people a break. One of our bills last month was \$385.00. Think us getting new appliances and doing all things I said we do will make a difference in our APS bill. No it won't because of the raise. We have spent money to no avail. So I am begging you not to give this increase. Thank you Lolitta Causey

Investigation

Date:

Analyst:

Submitted By:

Type:

4/12/2017

Deborah Reagan

Telephone

Investigation

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